

Company Profile | 2025





“ITSM delivery is all about helping people and that’s why its important to keep the human touch intact.”

-Unknown

About Us

Established in 2024, 1Zero Technologies is dedicated to empowering small businesses by simplifying the management of their IT hardware and software needs. Our mission is to enable our clients to concentrate on their core business activities while we handle their IT infrastructure with efficiency and expertise. At 1Zero Technologies, we believe in delivering tailored solutions that streamline operations, enhance productivity, and drive growth for our clients.



How we see things.001

Before the world of PC gaming became the colossal market it is today, collaborative gaming stemmed from a simple formula. Kids getting together with their PC's in the same room and figuring out how these devices could communicate with one another so.

Inadvertently, understanding the intricacies of our technological environment and the ability to tirelessly mitigate and solve problems led to the foundation that 1Zero Technologies is built on. The desire to help people do what we so loved from the very onset. Collaborate.

As time went on, the desire to connect devices remained steadfast, and the IT space evolved into a perpetually developing environment, with rapidly developing tools that has now become the collaboration arsenal that we wield today. Skillsets along the way developed from the very same interest and curiosity that drove those kids who just want to collaborate in the world of gaming.

Fast forward, with over a 20 years of experience in IT environment, 1Zero Technologies can manage your hardware, your network, your cloud and the ability that these systems have to collaborate *for you* so you can collaborate and do what you do best.

From the devices that we touch and interact on a daily basis (*and we often feel lost without*), to the systems beyond the tangible, the theme for 1Zero Technologies is a simple one, its all binary.



How we see things.010

Technology can streamline efficiencies and bolster collaboration. Today's technological environment and advancements are filled with technologies that are designed to make our lives simpler and in such an incredible way. Some are nothing more than gimmicks with shiny appeal. Understanding our customers' needs and requirements is where it all begins. It's the starting point for how we select technologies that will best suit their environment.

Making sure that these devices communicate with each other and making them work for their user in a safe and secure environment is something that we prioritize over all else. It's our job to stay abreast of the latest technologies and understand how those advances can be best suited to the needs of our clients all the while protecting them along.



Who.011



1Zero Technologies is a BBBEE Level 2 contributor with strong experience and knowledge in South African government supply-chain through its group holding company. We are also registered on the National Treasury's Central Supplier Database (CSD) to extend our services and knowledge to state departments and organisations.

1Zero Technologies also has experience in the following markets:

- Small Business
- Education

OUR SKILLSET

Hardware

- Server configuration and installation
- PC's, notebook, handheld device supply installation and maintenance.
- Audio Visual
- NAS / Storage
- CCTV
- Biometric Access Control

Communication

- ISP and Fibre management.
- Network Architecture and Design.
- IP Telephony
- Installation, setup, configuration and maintenance.

Software & System

- Microsoft Integration.
 - Office 365, One Drive, SharePoint, Dynamics.
- GSuite Environments.
- Oracle Netsuite ERP.
- Sage Pastel

OUR PROCESS

Needs Analysis

Investigate the environment and identify:

Number of users

Current system

Existing Demand and Requirements

Understand Future Growth Plans and Business Requirements

System Development

Design and map a complete solution based on the outcome of the needs analysis, particularly existing demands and requirements and future expansion plans and future proof planning.

Always-on Maintenance

Remote management software and a dedicated technician allow for constant total system maintenance and system status reporting with mandatory weekly check-Ins.

Some of our
Preferred Brands



SAMSUNG



Yealink



brother



logitech®

ASUS

acer

molex

ZKTeco®



Lenovo



ORACLE®
NETSUITE



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